



ISTQB Test Manager Course Syllabus

Section 1: Basic Aspects of Software Testing	
	Basic aspects of software testing
	Testing in the software lifecycle
	Testing for specific system types
	Metrics and measurement
Section 2: The Testing Process	
	Test planning and control
	Test implementation and execution
	Evaluating exit criteria and reporting
	Test closure activities
Section 3: Test Management	
	Test management documentation
	Test plan documentation
	Test estimation
	Scheduling test planning
	Test progress monitoring and control
	Business value of testing
	Distributed, outsourced and insourced testing
	Introduction to risk-based testing
	Risk management
	Risk management in the lifecycle
	Failure mode and effect analysis
	Test management issues
Section 4: Reviews	
	The principles of reviews
	Introducing reviews
	Success factors for reviews
Section 5: Incident management	
	Process, evaluate, analyse defect and update defects taxonomy
Section 6: Standards and test process improvement	
	Improving the test process
	Different industry models
Section 7: Test tools and automation	
	Test tool concepts



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	Test tool categories
	Section 8: People skills and team composition
	Individual skills
	Test team dynamics
	Fitting testing within an organisation
	Motivation
	Communication

	Section 9: Prepare for Work
	Interview Preparation
	Interview Questions
	CV Writing
	Job Search & Managing Job Applications
	One2one Interview with Andrew/Wa-Courses Team